Dragon Dictate Medical for Mac
Frequently Asked Questions

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Dragon Dictate Medical for Mac introduces a faster, more efficient way for medical professional to create medical records, medical correspondence, or email messages. It also introduces a new, fast speech recognition engine that is up to 99% accurate, turning voice into text up to three times fast than most people can type. Dragon Dictate for Mac includes vocabularies covering more than 90 medical specialties, and is designed for use not only by doctors, but also nurses, nurse practitioners, physical assistants, therapists, and other care providers. It is the ideal real-time speech recognition solution to fit busy clinicians' needs.

Why use Dragon Dictate Medical for Mac?
Here are just a few of the reasons why Dragon Dictate Medical for Mac is for you:

- **Improves the quality, efficiency, and profitability of the care you provide**
- **Raises clinician satisfaction**
  Physicians who use Dragon Dictate Medical for Mac report that it makes the practice of medicine more enjoyable and that they can get home in time for dinner – no more late nights and weekends catching up on dictating/typing and signing patient charts.
- **Accelerates EHR adoption**
  Clinicians can dictate the "medical decision-making" – History of Present Illness, Review of Symptoms, Assessment and Plan – while within the EHR.
- **Helps you dictate notes in your own words**
  Create robust, meaningful notes that truly capture the patient encounter – rather than the "cookie-cutter" notes that are often provided by many EHR templates.

How many physicians are using Dragon speech recognition solutions today?
More than 180,000 physicians worldwide have chosen Nuance's Dragon Medical software solutions for the PC or Mac. Physicians are adopting speech recognition solutions as rapidly as they are adopting EHR systems.

With which EHRs does Dragon Dictate Medical for Mac work?
Making EHRs easy to use by significantly reducing the amount of typing, Dragon Dictate Medical for Mac enables clinicians to document care much more efficiently. Dragon is integrated with Full Text Control in MacPractice, the leading EHR on the Mac platform, and can work in any EHR (software or web/cloud-based) in which you can place a cursor in order to dictate for text-to-speech.

Where can I buy Dragon Dictate Medical for Mac?
Dragon Dictate Medical for Mac is sold on the Nuance website store or through a nationwide network of resellers. To find a local reseller from whom you would like to purchase, please visit our healthcare partner locator or call a Nuance sales representative who can refer you to an authorized reseller, at 866-748-9537.

What are the system requirements?
CPU: Intel-based Mac computer (2.2 Hz Intel Core2 Duo processor or greater recommended)
Free hard disk space: 7GB
Minimum Operating Systems: Mac OS X Lion (10.7) or OS X Mountain Lion (10.8)
RAM: 4GB recommended
A DVD-ROM drive for installation
A Nuance-approved noise-canceling headset microphone for Mac (included in purchase)

Note: An Internet connection is required for automatic product activation (a quick anonymous process)

What are the top features?
EHR Support: More complete, accurate documentation improves coding effectiveness and provides richer detail per patient, giving clinicians greater confidence to code at higher levels than with an EHR system alone.

Acoustic Models: Ensures proper clinical documentation which allows physicians to dictate in their own words, generating "once and done" documentation.

Specialized Medical Vocabularies: More than 90 medical specialties, which means that you won't encounter missing terms or phrases – they all there "out of the box."

Free-Text Dictation: Supports more detailed History of Present Illness, more flexible Review of Symptoms, and more descriptive Assessment and Plan.

Vocabulary Editor: Set alternative written forms of words or phrases (e.g. orthopedic vs. orthopaedic).

Regional Accent Support: Supports many regional accents of non-native English speakers (such as Indian, Latino, or Southeast Asian), and other accents (such as Australian or American - Southern).

Faster, More Advanced Correction: Simply speak to correct individual words or phrases through a single, easy to understand window and select an alternate word choice, or spell and train new words.

Transcription of Recorded Speech: Busy clinicians on-the-go can easily transcribe recorded speech audio files into text. No need to outsource transcription!

Secure Patient Information: Supports HIPAA confidentiality requirements.

What are the benefits to using Dragon Dictate Medical for Mac?
INCREASE YOUR PRODUCTIVITY with accuracy up to 99% out of the box. Medical professionals spend less time editing using Dragon's easy proofing tools and powerful correction interface. Plus Dragon adapts to a clinician's voice and words used to deliver better recognition results over time.

IMPROVE YOUR PRACTICE with higher levels of reimbursement and more complete, accurate documentation which improves coding effectiveness and provides richer detail per patient. With reduced time spent on documentation, practice volume and profitability increases.

DRAGON SPEAKS YOUR LANGUAGE with more than 90 medical specialties and subspecialties, ensuring proper clinical documentation. Dragon uses the most advanced speech recognition technology, a brand new speech engine, and sophisticated medical acoustic models and language models to understand the terminology used by medical professionals.

DRAGON WORKS JUST FOR YOU, ANYWHERE with its personalized custom vocabulary words and commands option so that dictated text looks that way it should, every time and support for wideband Bluetooth wireless microphone or digital voice recording with transcription, clinicians can eliminate transcription services and not be tied to a desk.

Can Dragon Dictate Medical for Mac coexist with previous versions (MacSpeech Dictate Medical)?
Technically, yes both can be installed but we do not recommend both installed at the same time. Please uninstall MacSpeech Dictate Medical before installing Dragon Dictate Medical to eliminate any potential confusion.

How do I upgrade from MacSpeech Dictate Medical to Dragon Dictate Medical for Mac?
There is a detailed process buying the software as well as for exporting your MacSpeech Dictate Medical 1.5 custom vocabularies, uninstalling the old software, installing Dragon Dictate Medical for Mac, and importing the custom vocabularies. For more information, please see Nuance's Knowledgebase.

What do I need to know about vocabularies?
Dragon Dictate Medical contains vocabularies covering more than 90 specialties and subspecialties, so it is likely that your specially will appear on the list. If you specialty is not covered, you should choose either the general medicine or the specialty vocabulary that is closest to the specialty you perform.

Will Dragon Dictate Medical for Mac be available in other languages?
Not at this time – just US and UK English.

What's the different between Language and Accent and Vocabulary?
A language covers the spelling and formatting of things such as postal codes, addresses, telephone numbers, and units of measure. In the US and UK, there are major differences in those formats and some word spellings, so it makes sense to choose a language based on what geographic area is most appropriate for your dictation despite whatever accent you may have. You can always customize as needed. The English software comes with a choice of US or UK English.

Once you select a language, select an accent. This is specific to you and how you talk. So if you live in the United States but speak with a British accent, choose British. Dragon Dictate Medical for Mac's acoustic models will work best if they know what accent you have before you begin.

Finally, chose a vocabulary. This is your medical specialty and there are more than 90 options available. Pick the one that best suits your needs or practice. It will have the most comprehensive vocabulary list for your medical specialty pre-installed and ready for your dictation.

What if I practice more than one type of medicine and want to use more than one medical vocabulary?
To select a new vocabulary, just create a new profile. When you switch between medical specialties, switch profiles and Dragon Dictate Medical for Mac will capture your vocabulary most accurately.

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What about Canadian English?
Since Canadian English is a hybrid of US and UK, users typically chose US English for formatting purposes and customize their vocabulary on the words that they find are not their preferred spelling.

Can more than one doctor use the software? Can I install on more than one computer?
The EULA (end user licensing agreement) of Dragon Dictate Medical for Mac is "speaker-based" meaning that one single user can install on multiple computers but only that one person can use the software.

What's the difference between Dragon Dictate for Mac 3 and Dragon Dictate Medical for Mac?
Dragon Dictate Medical for Mac is built on the same base platform as Dragon Dictate 3 and has almost all of the same benefits, features and functionality of Dragon Dictate 3 except we have removed social media sharing, smart formatting in order to comply with HIPAA guidelines. Also, we have added in the benefits of Dragon Medical Practice Edition's medical vocabularies and acoustic models.

Is Dragon Dictate Medical for Mac HIPAA Compliant?
Yes, no data is transmitted outside the program and no audio files are stored.

Is there a general English vocabulary?
No. Only the 90+ medical vocabularies are available in the medical edition.

Does Dragon Dictate Medical for Mac work with the PowerMic 2?
Not at this time.

Is Dragon Dictate Medical for Mac available for Volume Licenses?
Not at this time.

Does Dragon Dictate Medical for Mac support dictation into any native OS X application?
Yes:

- Top Apps used by Doctors: MS Word, MacPractice MD, DSS, 20/20, Pages, TextEdit, Mail, Safari, iChat, Adobe InDesign, and Keynote.
- Dragon Dictate Medical for Mac has Full Text Control with MS Word 2011,TextEdit and MacPractice

Does Dragon Dictate Medical for Mac have any special microphone features?
Yes. Aside from using the included headset, it supports the smartphone remote microphone feature and also users can use the built-in internal mic. Finally, wideband Bluetooth is supported with special new acoustic software specific to the medical acoustic model.